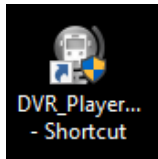


DVR4000 / 8000 Player software

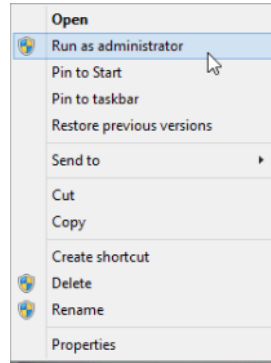
1: Download the current version from the RoadHawk website

<https://www.roadhawk.co.uk/play>

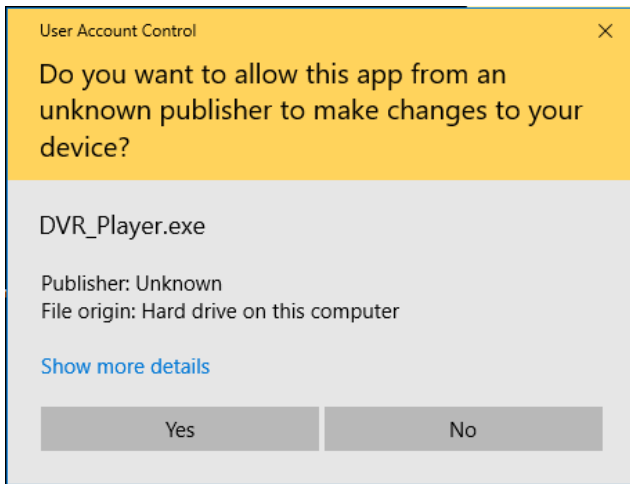
2: Install the software as administrator



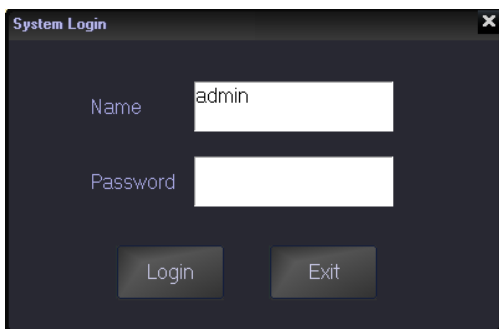
3: right click shortcut and run as admin



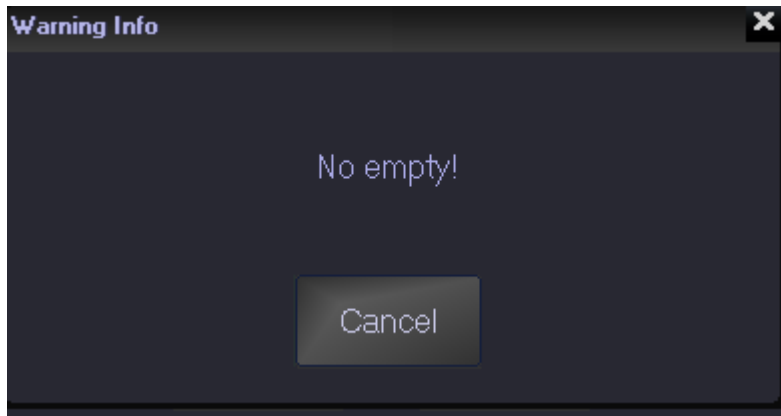
4: You may see the User access control window, click yes



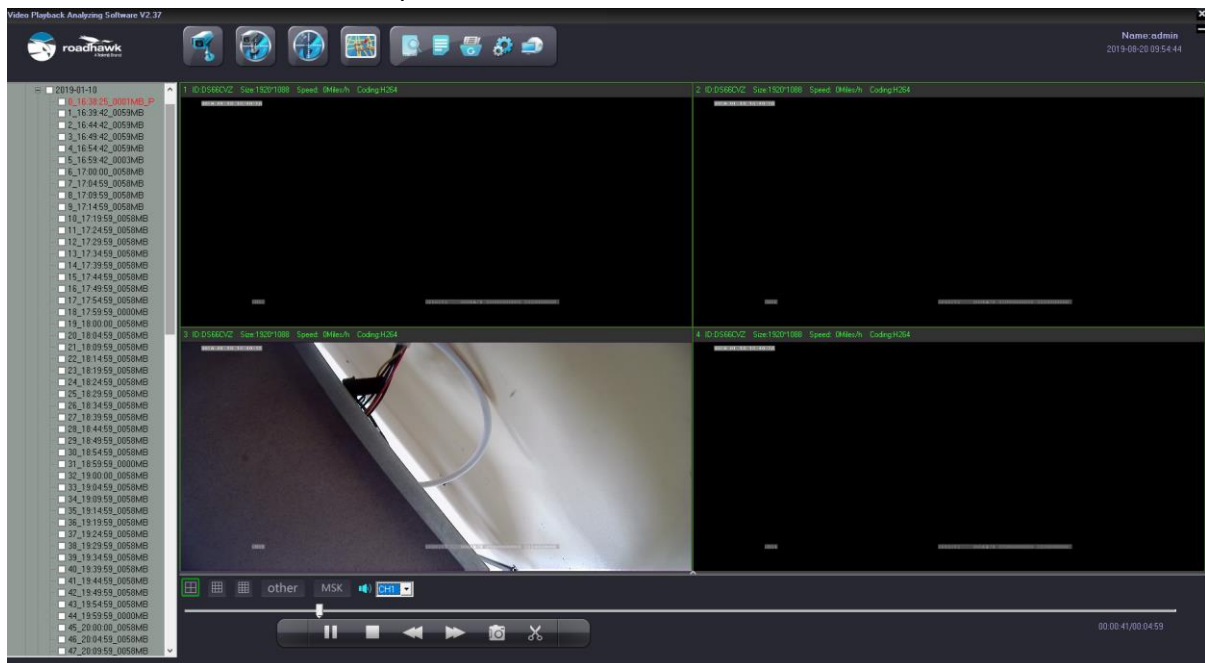
5: Default password is admin



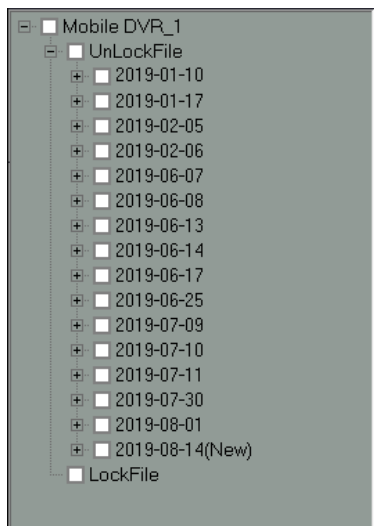
6: If you get a “No HDD” or other error then either you are not running as administrator or there is no HDD or SD card inserted into the PC.



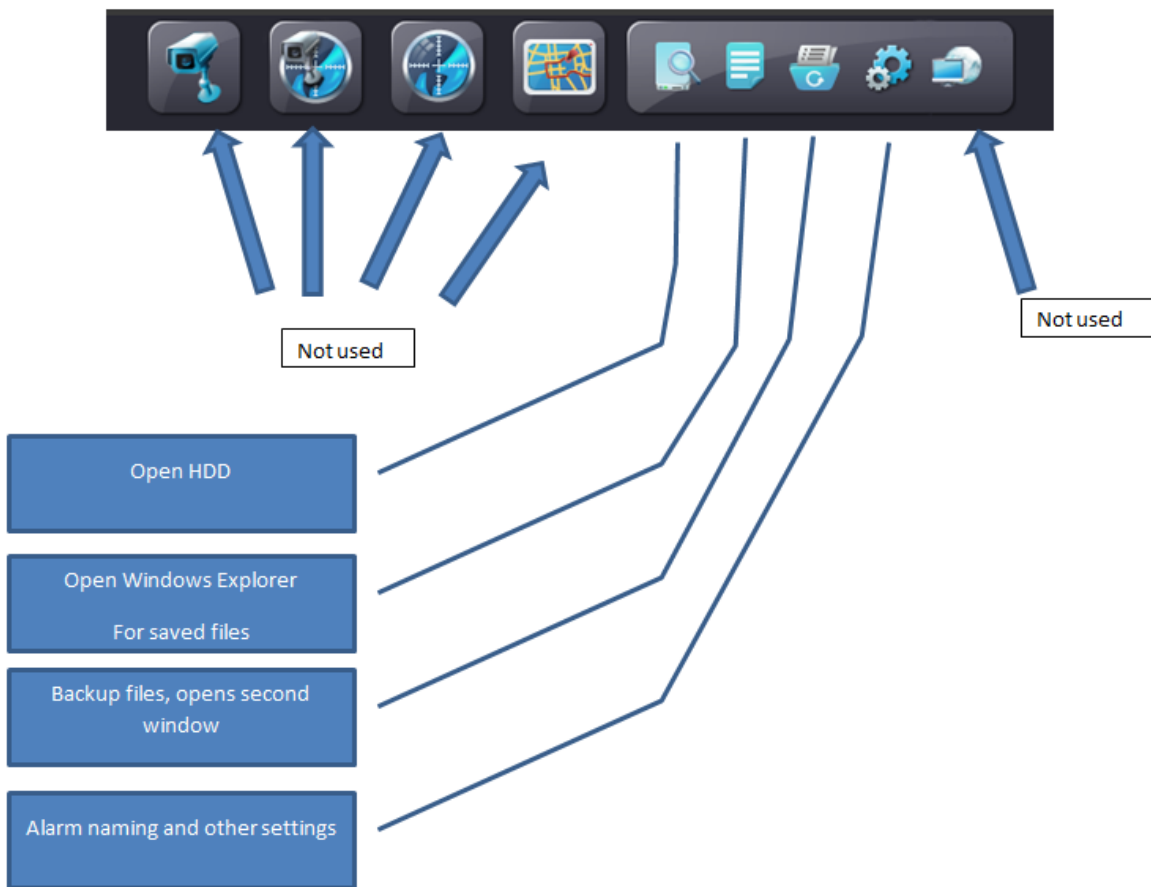
7: Default screen view when open



8: Calendar view, click on + to expand that date, then click on the file to view.



9: Top menu



9.1: Back up

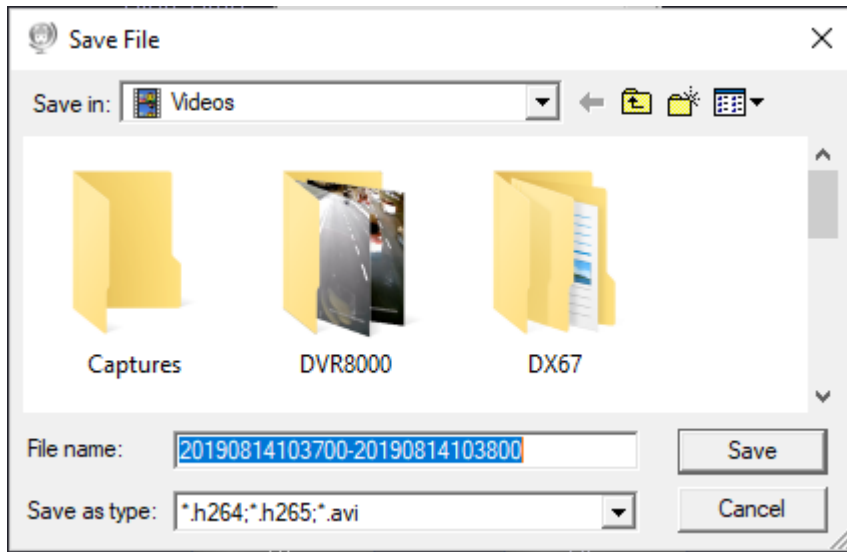
The screenshot shows the "Backup File" dialog box with the following settings and callouts:

- Start Time: 2019-08-20 00:00:00
- End Time: 2019-08-20 23:59:59
- Unlock Area (selected) / Lock Area
- H264/H265 (selected) / AVI
- Select CH (checked) with a grid of checkboxes for channels 1 through 12.
- Buttons: Ok, Stop

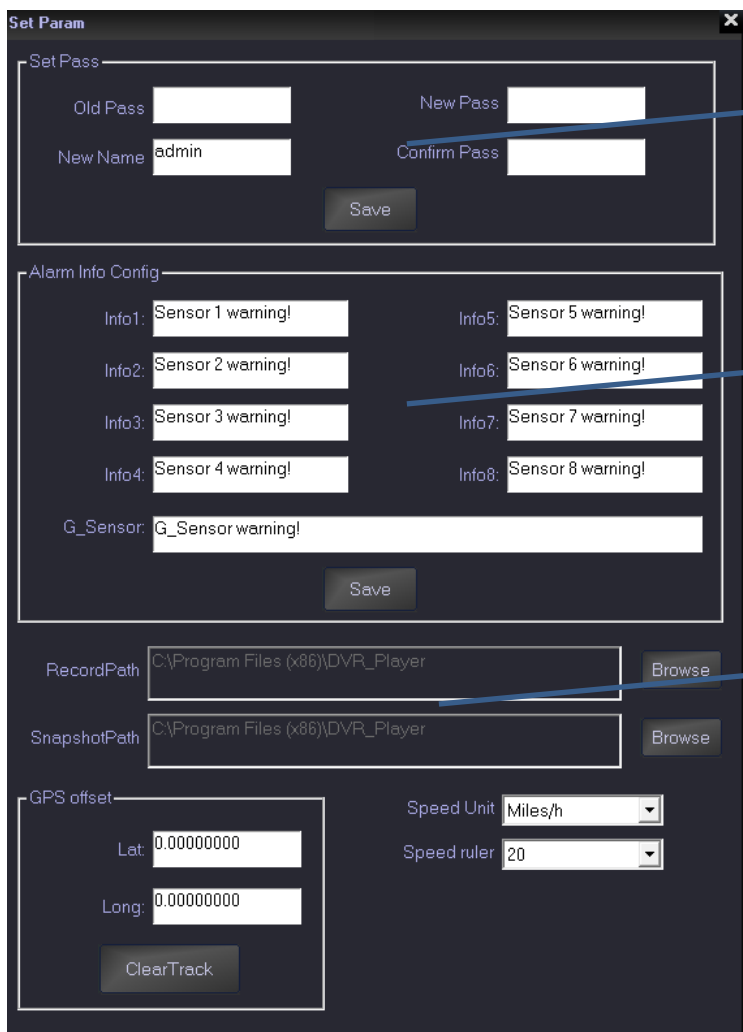
Callouts on the right side of the dialog:

- Select start / finish date and time
- Export to encrypted H264 or AVI view via media player
- Select channel to backup
- Press OK to start

A save as window will open



9.2: Settings

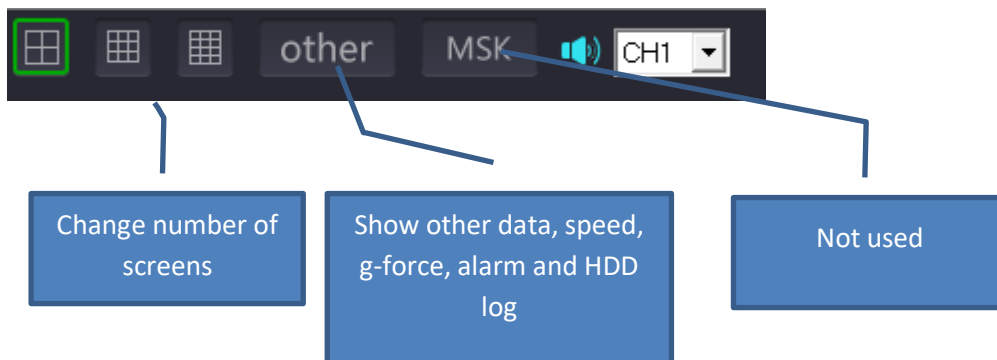


Change password, not recommended as we cannot recover

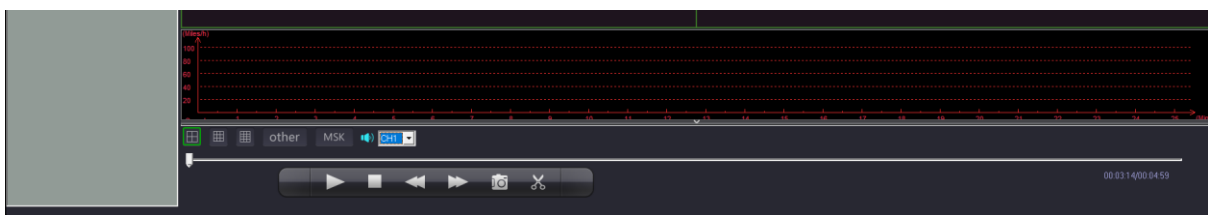
Name alarm inputs, NS trigger, PTO etc.

Change default path

10: Bottom menu



10.1 Speed shown



FAQ's

Most issues are from the incorrect install of the software; it must be installed and run as administrator every time. We cannot advice on correct installation of the software apart from the stated.

PC / Laptop playback issue

The DVR's record at up to 1080p per channel and this can put a lot of demand on the PC's resources, a more powerful system may be required.

No HDD

See above.

Is there video on the storage, can it be played via the DVR and monitor?